MEALANE CORPORATION urgent notice to all property and casualty insurers important safety recall: old "star" brand fire sprinklers

June 14, 1999

Dear Property Insurer:

In cooperation with the United States Consumer Product Safety Commission (CPSC), Mealane Corporation, formerly known as Star Sprinkler Corporation based in Philadelphia, PA, is recalling "Star" brand D-1, RD-1, RE-1, E-1, and ME-1 fire sprinkler models made between 1961 and 1976. **These fire sprinklers may not operate properly in a fire, thereby placing residents and property at risk**.

The Star D-1, RD-1, RE-1, E-1, and ME-1 produced from 1961 to 1976 have been widely used in nursing homes and other health care facilities across the country. They may also be found in schools, warehouses, and supermarkets. The sprinklers are used in "dry-type" sprinkler systems only. This recall does not involve any "Star" product other than the five models mentioned above, and it is not related to the recent recall of "Omega" brand fire sprinklers. The Joint Commission on the Accreditation of Health Care Organizations is actively supporting the recall in conjunction with the CPSC.

We are utilizing advertising and direct mailings to inform property owners about the recall. However, your assistance may prove indispensable in first identifying locations in which the five Star models in question are still in service. We strongly encourage you to share this information with your clients and field staff and forward to us a list of insureds that you have determined contain any of the five models. For your reference, pictures and diagrams of the models are enclosed. You may also view photos of them on the web at www.star-recall.com or call 1-800-866-7807 for assistance.

If your insureds do, in fact, still have these sprinklers in service, they should complete the enclosed Notice of Claim form. Forms should be returned, via mail or fax, to the address below. Mealane Corporation is offering property owners free, listed replacement sprinklers and reimbursement of removal and replacement labor costs when approved in advance.

For further information or questions, please refer to our recall web site at www.star-recall.com, call the Star Sprinkler Recall Hotline at 1-800-866-7807, or write to:

ESIS ProClaim Shannon Fraize 82 Hopmeadow Street Simsbury, CT 06070

Enclosures Insurer.Notice